



Michenfelder
MEASUREMENT & CONTROL SYSTEMS

Remote- Service



What we do

The challenges of global economy and the supply of customers worldwide "just in time" needs strong partners. Founded in 1976, Michenfelder is your specialist in measurement and control technology. Started with electromechanical solutions, today we support our well-known customers with software-controlled solutions and digital services internationally.

With our Remote-Service we offer our customers support and analysis competence in case of emergency without the necessity to order a technician. We offer this service worldwide and at any time. With our ticket system we give you the security to get a planned and reliable technical support. Fair. Transparent. Comprehensible.

We make your problem ours and find solutions.

Our services flexible. reliable.



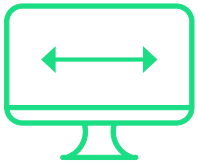
Support

E-mail, telephone plus
remote access via Internet



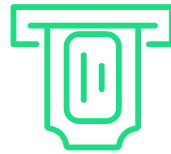
Response Times

Fast and reliable



Remote Monitoring

We supervise your production



Ticket System

Quick information,
good accessibility,
reliable tracking,
ensured transparency



Planability

Dedicated technicians,
planned scheduling



Updates

Security relevant updates
or troubleshooting



Costs

Single ticket or
Remote-Service flat rate

Technical support worldwide. digital. independent.

Once production is stopped, action must be taken. With our Remote-Service we can support you on site with modern means of communication and via Internet. Our Remote-Service is a cost-effective way to reduce the use of technicians on site and to save costs.

Without time-consuming travel organisation. Without travel expenses. Without travel restrictions due to border closures.

Just send us an e-mail or call us and we will solve your problem. You only have the choose between opening a single ticket or booking our Remote-Service flat rate.



Please contact us

At the time when change is becoming an everyday occurrence, the demands and requirements to technology are growing. Therefore, with more than 40 years of expertise, scalable technology, and well-trained technicians, we can assist you in the support of your systems.

Head Office

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