



# Maintenance contract



# Protect your investment



The challenges of a networked economy that supplies customers worldwide „just in time“ requires strong partners. With the modules of our FoMaSys, you have such a partner at your disposal in the form of our high-precision, real-time-capable control system.

With our maintenance contract, we offer customers the opportunity to use their investment in the long term at full performance. We service your systems according to the manufacturer's specifications once a year. We replace wear parts and additionally recalibrate according to the requirements of your production.

This is the only way to ensure the maximum utility value of your measurement and control system and thus the consistently high quality of your products.

Our technicians travel worldwide and to every region. Whether your plant is in Germany or Asia, we come!

# Our maintenance contract

## Safety. Quality. Service.



### Plannable and reliable

free reminder service;  
predictable costs



### New installations

Get an extended  
warranty period!



### Loan unit in case of failure

Up to 5 days without  
rental fee



### Emergency services

cancellation of the  
emergency deployment  
flat rate



### Longevity

Maintenance preserves  
the value of your invest-  
ment in the long term



### Additional services

10 percent discount on the remo-  
te service flat rate, one express  
repair per year at no extra charge



### QM and ISO

seals of approval and check  
protocols for quality manage-  
ment and the auditor



### Discount

On spare parts and wear parts,  
modules and complete  
FoMaSys systems (Financing excluded)

# Technical Know-how Worldwide. Independent.

Performing the annual maintenance specified by Michenfelder reduces downtime. The inspection of the complex system by our technicians additionally uncovers incorrect operation and helps to avoid improvised repairs.

We support your quality management for the audit with our proper inspection records. These are sent digitally directly to all process participants in your company after each maintenance. Our colored seal of approval on the device shows at a glance during an inspection that your measuring equipment has been inspected. So, nothing can go wrong during the audit.

Through constant contact with our customers, we can provide better support for optimizing the system. Regular control and optimal adjustment of the measuring and control system help to avoid rejects and to ensure quality. In this way, the environment and climate are less polluted and the costs for production are lowered through the reduction of waste.



# Please contact us

At the time when change is becoming an everyday occurrence, the demands and requirements to technology are growing. Therefore, with more than 40 years of expertise, scalable technology, and well-trained technicians, we can assist you in the support of your systems.

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